

<Contact Name>
<Street Name>
<Town/City>
<County>
<Postcode>

We're upgrading water pipes in your area

We'll start work on 9 November to install nearly 4 kilometres of brand-new water pipes in Little Hale, Heckington and Burton Pedwardine. This £1.1 million investment will help reduce leaks, bursts and interruptions to your water supply. We expect to finish in March 2027.

How might the work affect you?

We'll need to close the roads listed below because they're too narrow for traffic to pass our working area safely. We've explored using nearby fields and verges, but tree roots, ditches and other constraints make this impractical.

Here's what we'll have in place to keep everyone safe while we work:

Road name	What?	Start date	End Date
Burton Road from Helpringham Road to Main Road	Road closure	9 November	17 January
Helpringham Road from Burton Road to Heckington Road	Road closure	18 January 2027	31 January 2027
Heckington Road (Scredington Road junction)	Road closure	1 February 2027	28 March 2027

You can see where we'll be working on the maps we've included. You'll still be able to reach your home if you live within a closure, with access maintained from one end of the road. If our plans change, we'll let you know.

Some work will take place over one night between 10 and 15 November to keep disruption to water supplies to a minimum. We'll keep noise as low as possible.

You can continue using your water and sewerage services as normal. If we need to briefly turn off your water, we'll let you know in advance.

Protecting water supplies during the hosepipe ban

Even though we've had rain, it takes more than a few wet days to replenish our water sources after months of exceptionally dry weather. Dry ground needs to absorb moisture before more rain can filter down to underground supplies, and

 anglianwater.co.uk

 Got a general question?
03457 919 155
8am-8pm Monday to Friday,
8am-4pm Saturday.

 Emergency?
03457 145 145
Lines open 24 hours a day

 **Letter date**
15 October 2026

 **Reference number**
68966304

We're building for better in Lincolnshire



Our networks are getting the biggest upgrade of our time, with a plan worth £350 million in Lincolnshire. The work's already underway, all to keep taps flowing and toilets flushing - now and for generations to come.

Find out more at
anglianwater.co.uk/buildingforbetter

We're building for better. For 480,000 homes and businesses across Lincolnshire. For the future. For you.

** Investment figures shown are indicative only and based on early stage forecasts. Costs may change as projects progress.*



Turn over for more info.

our rivers and reservoirs need prolonged rainfall to recover. That's why the temporary hosepipe ban remains in place, helping to protect water supplies and the environment while they recover.

During our work, you may see us releasing water from the new pipes. We understand this may seem wasteful during a hosepipe ban, but flushing removes sediment and is an essential, permitted activity that helps us bring the pipes into use safely.

We also carry out strict water quality checks before connecting the pipes to homes and businesses. You may notice pauses in work while we wait for test results before moving to the next stage.

Want to find out more or get in touch?

You're welcome to speak to our team while we're working. If no one's around, you can email MLcustomers@anglianwater.co.uk or call **03457 145 145**.

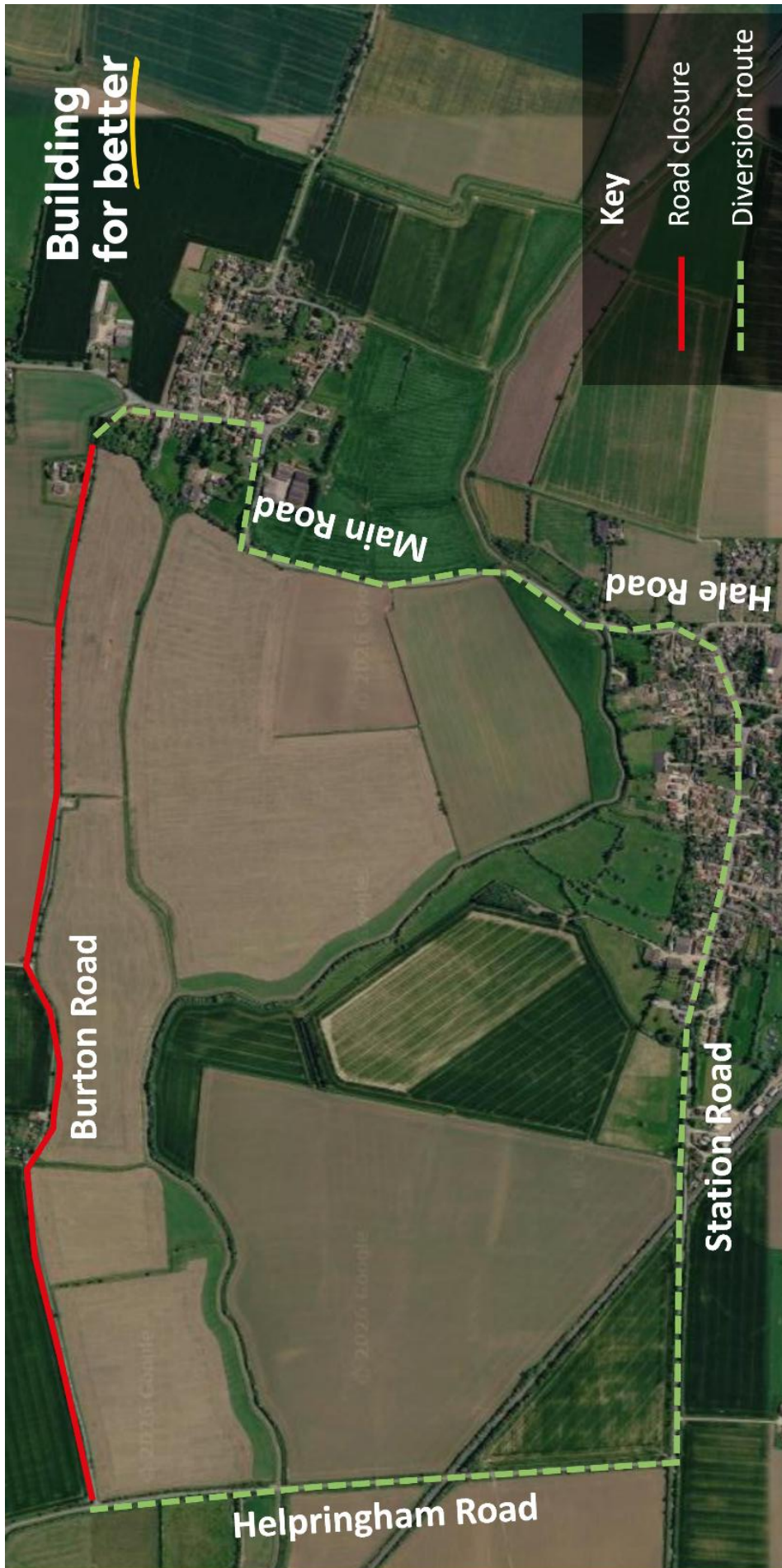
For the latest updates in your area, visit anglianwater.co.uk/check and pop in your postcode.

Thanks in advance for bearing with us while we complete this important work.

Many thanks,

Roisin McGettigan
Customer Experience Specialist, Anglian Water





Registered Office: Anglian Water Services Ltd.
 Lancaster House, Lancaster Way, Ermine Business Park,
 Huntingdon, Cambridgeshire, PE29 6XU.
 Registered in England No. 02366656. An AWG Company.





Proud to be one of
The Times Top 50
Employers for
Gender Equality
2023

